

ACADEMIC SUPPORT

Chamberlain provides a variety of academic support services that include academic advising, nursing laboratories, computer laboratories, library services, tutoring and clinical facilities that vary by location and program.

Interaction With Faculty & Administration

The faculty, administration and staff of Chamberlain are committed to providing easy access for students. The administration and faculty make every effort to maintain open communication with students so that students may actively participate in their education. To this end, open forums are held each year on-site and in web chat rooms. On-site faculty maintain weekly office hours for student interaction. In addition, campus faculty are available before and after class for consultation.

Academic & Finance Advising

Upon acceptance to Chamberlain, each student will have access to our Academic Support Advising and Student Financing Advising teams who will be the primary points of contact for assisting students with academic support and finance-related questions to promote student success. It is the student's responsibility to contact the advisor for any financial or academic concerns and scheduling appointments with an advisor is encouraged.

Integrated Curriculum Experience

The Canvas learning management system (LMS) and Chamberlain's Personalized Learning Platform along with other curriculum resources provides for an enhanced Chamberlain student experience. This integrated curriculum experience aligns with our focus and commitment at Chamberlain University to our students' success – both throughout the nursing program but also in being prepared to pass the NCLEX exam to become an extraordinary nurse. We strongly believe that these platforms provide our students with the best tools and resources to be most successful. The Canvas LMS provides the following benefits to students:

- **Easy to use and navigate** – easily access your courses and the tools and resources you need most
- **Helpful organization support** – stay on top of your assignments with the to-do list and calendar feature
- **Personalized notifications** – choose how and when you want to be notified about assignments, due date changes, discussion replies and more

Center for Academic Success (CAS)

The CAS provides pre-licensure students with an opportunity to enlist the services of peer and professional tutors for assistance with course content in both nursing and general education courses. Tutors can provide resources for academic support, advice on how to study and insight into particular classes. The CAS also holds study sessions when requested for nursing and general education topics, such as chemistry/microbiology, pharmacology and algebra.

Early Alert Program

Identifies students who are experiencing academic performance issues early to proactively address issues and help increase student success.

Perspectives Student Assistance Program

The Perspectives student assistance program is a 24/7, complimentary, confidential support program for Chamberlain students, their family members and significant others.

Through the Perspectives program, Chamberlain students, their family members and significant others can receive assistance with issues such as:

- **Emotional Support:** Stress management, anxiety, depression, grief and family/relationship issues
- **Academic Support:** Testing-taking skills, study tips, tutors and study assistance, skill building, time organization
- **Student/Life Balance:** Financial resources, budgeting, legal resources, child care and elder care resources, career development, workplace training
- **Active Military and Veteran Resources:** Deployment, health and wellness, reintegration support, veteran resources and benefits

To learn more about the Perspectives student assistance program, call **800.456.6327** or visit **features.perspectivesltd.com/I/Chamberlain**.

Class Size

Class sizes on average have 25 students but on occasions have seated over 50. Undergraduate campus-based online class sizes are limited to 35 students.

Computer Labs

Each location has at least one computer laboratory or wired classroom where students may study and complete assignments. The internet is available for student use.

Computer labs include networked, PC-compatible computers. Local Area Networks (LANs) provide access to a wide range of software and services.

Labs are accessible at scheduled times during instructional hours and may be available after classes or in open-labs sessions. Students may use labs during unscheduled hours with permission from an appropriate staff member.

Housing

The Perspectives student assistance program can provide assistance to students with their housing needs. Students who need help locating housing or who have problems related to living arrangements should contact a Perspectives specialist by calling **800.456.6327**.

Chamberlain is committed to a policy of nondiscrimination in housing, and all housing to which students are referred complies with this policy.

Chamberlain does not have dormitory facilities.

Library Services

All Chamberlain students have instant access to the most current and relevant collection of online information sources, including electronic journals (eJournals), electronic books (eBooks), newspapers, videos, research guides, audiovisual and interactive materials, and more. All sources can be accessed through a single, unified search system on the library homepage at <https://library.chamberlain.edu/home>. For help with research, Chamberlain master's-credentialed librarians are available by

chat, email, text, and one-on-one appointments during service hours:
<https://library.chamberlain.edu/gethelp>.

Bookstore

Textbooks, uniforms and clinical kits can be ordered online from the Chamberlain Bookstore, accessed at **chamberlain.edu/bookstore** or through Single-Sign On on the **My Chamberlain** portal at **community.chamberlain.edu**. Multiple shipping options are available; orders placed before 2:00 PM ET can be shipped the same day. Purchases can be made with a credit card or billed to the student account.

Career Services

Chamberlain offers a variety of career development resources to students and alumni including CareerCare, Chamberlain's job board and career resource site. Through this site, we are connecting our ever-growing and nationwide network of Chamberlain students and alumni with healthcare organizations through degree-related job boards for Chamberlain. In CareerCare, students and alumni have the ability to build their career profile, create and store a resume, search and apply for positions, learn about career events and access a range of career resources. CareerCare and other career development resources are accessible to students and alumni through their student portal experience at **community.chamberlain.edu > Career Services > Access CareerCare**.

Our commitment to students does not end at graduation. While employment cannot be guaranteed, Career resources are available to students throughout their program and after graduation.